



# Natera New Orders and Lab Workflow



**Effective: Tuesday, August 22, 2023**

There is a new interface between EPIC and Natera. Orders and results will flow electronically between EPIC and Natera via the interface. New EPIC/SoftLab procedures are available for use with the interface.

**NOTE:**

- The new procedures will not require any manual requisitions.
- EPIC requisitions with the Natera format will automatically print at order release.
- Standing/future orders for the original procedures will still require the Natera manual requisition.
- LAB1622 - REF-ANORA POC MISCARRIAGE TEST is not interface supported. The current workflow will remain in place until further notice.
- The new procedures always require EPIC order entry. Do not order the testing in SoftLab.

**Procedures**

Old EPIC Procedure	Old SoftLab Procedure	New EPIC Procedure	New SoftLab Procedure
REF-PANORAMA PRENATAL TEST [LAB1617]	PANORAMA PRENATAL TEST [PANPT]	PANORAMA PRENATAL TEST FULL PANEL: PANORAMA TEST PLUS 5 ADDITIONAL MICRODELETIONS [LAB1658]	PANORAMA PRENATAL PLUS 5 [PPP5]
		PANORAMA PRENATAL TEST: CHROMOSOMES 13,18,21,X & Y: TRIPLOIDY 22Q.11.2 DELETION [LAB1664]	PANORAMA PRENATAL CHROME DELETION [PPCD]
REF-NATERA HORIZON CARRIER SCRIN [LAB1625]	NATERA HORIZON CARRIER SCRIN [HORZN]	HORIZON 106 (COMPREHENSIVE JEWISH) [LAB1623]	HORIZON 106 (COMPREHENSIVE JEWISH) [HR106]
		HORIZON 137 (PAN-ETHNIC LARGE) [LAB1624]	HORIZON 137 (PAN-ETHNIC LARGE) [HR137]
		HORIZON 14 (PAN-ETHNIC STANDARD) [LAB1626]	HORIZON 14 (PAN-ETHNIC STANDARD) [HRZ14]
		HORIZON 2 (CF & SMA) [LAB1632]	HORIZON 2 (CF & SMA) [HRZ2]
		HORIZON 27 (PAN-ETHNIC MEDIUM) [LAB1627]	HORIZON 27 (PAN-ETHNIC MEDIUM) [HRZ27]

		HORIZON 274 (PAN-ETHNIC EXTENDED) [LAB1628]	HORIZON 274 (PAN-ETHNIC EXTENDED) [HR274]
		HORIZON 3 (SMA, CF, FRAGILE X) [LAB1629]	HORIZON 3 (SMA, CF, FRAGILE X) [HR3]
		HORIZON CF [LAB1631]	HORIZON CF [HRZCF]
		HORIZON CUSTOM [LAB1633]	HORIZON CUSTOM [HRZC]
		HORIZON NORTHSORE PANEL (311) [LAB9999]	
		HORIZON DMD [LAB1634]	HORIZON DMD [HRDMD]
		HORIZON SMA [LAB1645]	HORIZON SMA [HRSMA]
		HORIZON TSE [LAB1650]	HORIZON TSE [HRTSE]
REF-LAB MISCELLANEOUS TEST [LAB5]	LAB MISCELLANEOUS TEST [LBMSC]	VISTARA [LAB1708]	VISTARA [VSTRA]

### Central Registration/OP Lab/PSC

1. From *ADT Patient Station Order Review* release the procedure(s).

Order Review (Encounter Date: 7/25/2023, OpenOrders) - Lab Open Orders

Refresh Views Filter Discontinue Release Modify Order Reprint CC Results ABN Report

Dr... Dr... S.. Order Remaining Resulting A... Order Class Standing In... Last Perfo

Lab

			PANORAMA PRENATAL TEST CHROMOSOMES 13,18,21,X &...	1/1	NATERA L...	Collect (La...		
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**NOTE:** The resulting agency is NATERA LABORATORY

2. The Natera test requisition form will print to the designated lab printer.

Natera Test Requisition Form

<b>Patient:</b>				
Legal Name: Youthcare Lab		MRN: 540001856		
1234 lab lane GURNEE IL 60031		DOB: 10/15/1988		
Phone: 847-555-1212		SSN: xxx-xx-9999		
		Sex: F		
<b>INSURANCE</b>	<b>PAYOR</b>	<b>PLAN</b>	<b>GROUP #</b>	<b>SUBSCRIBER ID</b>
Primary:	YOUTHCARE	990363		231456798
Order Date: Jul 25, 2023				

<b>PANORAMA PRENATAL TEST: CHROMOSOMES 13,18,21,X &amp; Y: TRIPLOIDY 22Q.11.2 DELETION</b>	<b>Order ID:</b> 1.2.840.114350.1.13.32.3.7.2.798268_1227598	<b>Diagnosis:</b> Prenatal care (Z34.90)
		
<b>Specimen Type:</b> Blood	<b>Specimen Source:</b> Blood,Venous	

<b>Priority:</b> Routine	<b>Expiration Date:</b>	<b>Interval (if standing):</b>	<b>Count (if standing):</b>
<b>Order Class:</b> Collect (Lab Collect)	<b>Parent ID:</b> 1227581	<b>Child ID:</b> 1227598	1

**Question Responses:**  
 =====Department Information=====

ID: 23503  
 Department: OBGYN NILES  
 6450 W TOUHY AVE  
 SUITE 100  
 NILES IL 60714  
 Dept Phn: 847-583-1000  
 Dept Fax: 847-581-1558

Expected due date (MM/DD/YYYY): 12/7/2023  
 Is this a twin pregnancy? (viable, no vanished twin): No  
 Maternal Weight (lbs): 150  
 Which Microdeletion Panel should be ordered? None  
 What type of billing? Bill Insurance  
 By placing this electronic order I confirm the testing ordered herein is medically necessary and this patient has been informed of the details of the genetic test(s) ordered, including the risks, benefits, and alternatives, and has consented to testing.  
 Yes  
 Is this a surrogate or egg donor pregnancy? No  
 Opt out of 22q11.2? Yes  
 I want fetal sex included in the report: Yes  
 Enroll this patient in the Automatic Redraw Program? Yes  
 Natera to follow up with patient for sample collection (mobile phleb, lab, or saliva): Yes

3. Label the specimens with the SoftLab labels.

**NOTE:** Two or three SoftLab labels will print with container code **STRCK** and label text **IMPORTANT – Use special blood specimen collection kit. Send EPIC Natera requisition. Store ambient/room temperature.**

4. Receive the specimen in SoftLab.
5. Place the labeled specimen and Natera requisition in the kit.

**Reprinting the EPIC Requisition**

1. From *Chart Review Lab tab* double-click on the row containing the procedure.

2. Click on the **Reprint Order Requisition** hyperlink

**Reprint Order Requisition**  
 PANORAMA PRENATAL TEST:CHROMOSOMES 13,18,21,X & Y:TRIPLOIDY 22Q,11.2 DELETION (Order #1227598) on 7/25/23

**PANORAMA PRENATAL TEST:CHROMOSOMES 13,18,21,X & Y:TRIPLOIDY 2**

**Patient Information**

Patient Name Lab, Youthcare	Legal Sex Female
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**Result Information**

Date and Time: Instantiated: 7/25/2023 15:39    Provider Status:

**Order Information**

Order Date/Time	Release Date/Time	Start Date/Time	End Date/Time
07/25/23 03:39 PM	07/25/23 03:39 PM	07/25/23 03:39 PM	7/25/2023

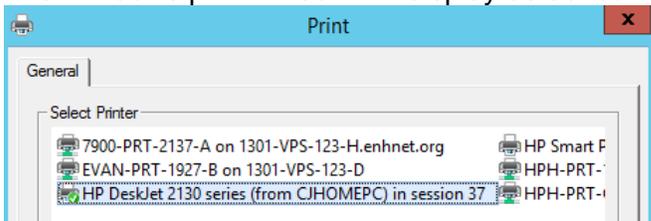
**Provider Information**

Ordering User Johnson, Charnell	Authorizing Provider Horwitz, Joanna E., MD
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**Reprint Order Requisition**  
 PANORAMA PRENATAL TEST:CHROMOSOMES 13,18,21,X & Y:TRIPLOIDY 22Q,11.2 DELETION (Order #1227598) on 7/25/23



3. Click the **printer** button.
4. The Windows print window will display defaulted to the network printer.



### Central Processing (CPL)

1. Manifest generation for all Natera procedures is available.
2. The status must be changed to "All" to qualify orders.

Reference Lab

File Edit View Operations Utilities Tools Help

Tasklist ID: [ ] Tech: [ ] Creation Date/Time: 07/25/2023 16:14

Creation Template: NATE NATERA, INC Depot: [ ]

Qualification Type: Any 1 test(s) must be present. Reference Lab: NATERA, INC

Processed: Last 3 days Status: All  Test updates only

No#	Bar Code	Order #	Name (last, first, middle)	Ward	Tests
1					
2					
3					
4					

Dropdown menu options: Not resulted, Resulted, not verified, Not Verified, Verified, All

3. Specimen tracking history will show the manifest number and tasklist ID.

History - STRCK@NATE (ZX00027HW)

#	Status	Location	Place	Date	Time	Tech	Comment
1	Ready to Send...	Ready to Send to Ref Lab	ELAB to ...	07/25/2023	16:22	WINS1	Manifest No 202307250002
2	In Tasklist	In Tasklist	ELAB	07/25/2023	16:22	WINS1	Tasklist ID 4305

**Results**

1. All results will be interfaced directly from Natera to EPIC.
2. The EPIC order status will be updated to "In Process" or "Final Result" from Natera.

Today at 14:14 PANORAMA PRENATAL TEST Final result Revis, John Mark, MD Released

**Results**

PANORAMA PRENATAL TEST (Order 1239559)

**Patient Information**

Patient Name Lab, Abh Legal Sex Female DOB 10/15/1988

**PANORAMA PRENATAL TEST**

Order: 1239559

Status: Final result Visible to patient: No (inaccessible in NorthShoreConnect) Next appt: None Dx: Prenatal care in first trimester

0 Result Notes

Component	14:14
<b>REPORT SUMMARY</b>	Low Risk
Comment:	Low Risk
<b>REPORT NOTE</b>	See Notes
<b>GENDER OF FETUS</b>	Male
<b>FETAL FRACTION</b>	8.3%
<b>TRISOMY 21 RESULT TEXT</b>	Low Risk
<b>TRISOMY 21 AGE-BASED RISK TEXT</b>	1/152 (0.66%)
<b>TRISOMY 21 RISK SCORE TEXT</b>	<1/10,000 (<0.01%)
<b>TRISOMY 18 RESULT TEXT</b>	Low Risk
<b>TRISOMY 18 AGE-BASED RISK TEXT</b>	1/1,116 (0.09%)
<b>TRISOMY 18 RISK SCORE TEXT</b>	<1/10,000 (<0.01%)
<b>TRISOMY 13 RESULT TEXT</b>	Low Risk
<b>TRISOMY 13 AGE-BASED RISK TEXT</b>	1/1,116 (0.09%)
<b>TRISOMY 13 RISK SCORE TEXT</b>	<1/10,000 (<0.01%)
<b>MONOSOMY X RESULT TEXT</b>	Low Risk
<b>MONOSOMY X AGE-BASED RISK TEXT</b>	1/255 (0.39%)
<b>MONOSOMY X RISK SCORE</b>	<1/10,000 (<0.01%)

3. There is a default result in SoftLab for internal purposes only.

**CYTOGENETICS REFERRED TESTS**

COLLECTED: 07/25/2023 16:21 RECEIVED: 07/25/2023 16:21  
 PANORAMA PRENATAL CHROME DELETION Specimen sent to Natera 07/25/2023 16:21 NATE

Test performed by:  
 Natera, Inc.  
 210 Industrial Road, Suite 410  
 San Carlos, CA 94070  
 Daniel A. Potter, MD  
 Susan M. Zneimer, PhD, ABMG  
 Medical Directors

4. There are no status changes or results sent outbound from SoftLab to EPIC.

### **Customer Service**

Patients and providers calling for results should be directed to Natera Women's Health 844-778-4700 if the result is not available in Chart Review.

### **FAQ:**

1. The patient presented with a manual requisition, do I order the new test?  
**No, release the existing order, collect the samples, and forward in the kit with the manual requisition.**
2. The order in Order review is for the old procedure, and the patient does not have the manual requisition. What do I do?  
**Contact the physician office and request for them to cancel the original order and order a new procedure.**
3. I released the order but I am unable to collect the specimens. What do I do?
  - 1) **Cancel the test in SoftLab. \*\* This will not cancel the test in EPIC. \*\***
  - 2) **Open a lab service issue to notify the physician office to discontinue the order the specimen was unable to be collected**
  - 3) **Place a new order for the patient**
  - 4) **Contact the Referral Lab and request they call Natera to cancel the test in their system**
4. The patient presents with a NSLS requisition with the old test code. What do I do?  
**Order the new corresponding procedure in EPIC. See separate QRQ "Natera Manual Requisition Workflow" for specifics.**